

Password Retrieval

Step 1: Forgot your Password? No problem. We can help! Click on Forgot your Password. Follow the online directions.

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Register to Create a Profile
[Register Now](#) - If you already have a profile please login below.

Log Back In!
 Login below with your **Username & Password** to access your profile and member area.

Username:

Password:

[Forgot Your Password?](#)

**Forgot Your Password?
No problem, we can help!**

Step 2: Enter your email address associated with your AGS membership.

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Please enter the email associated with your AGS membership below!

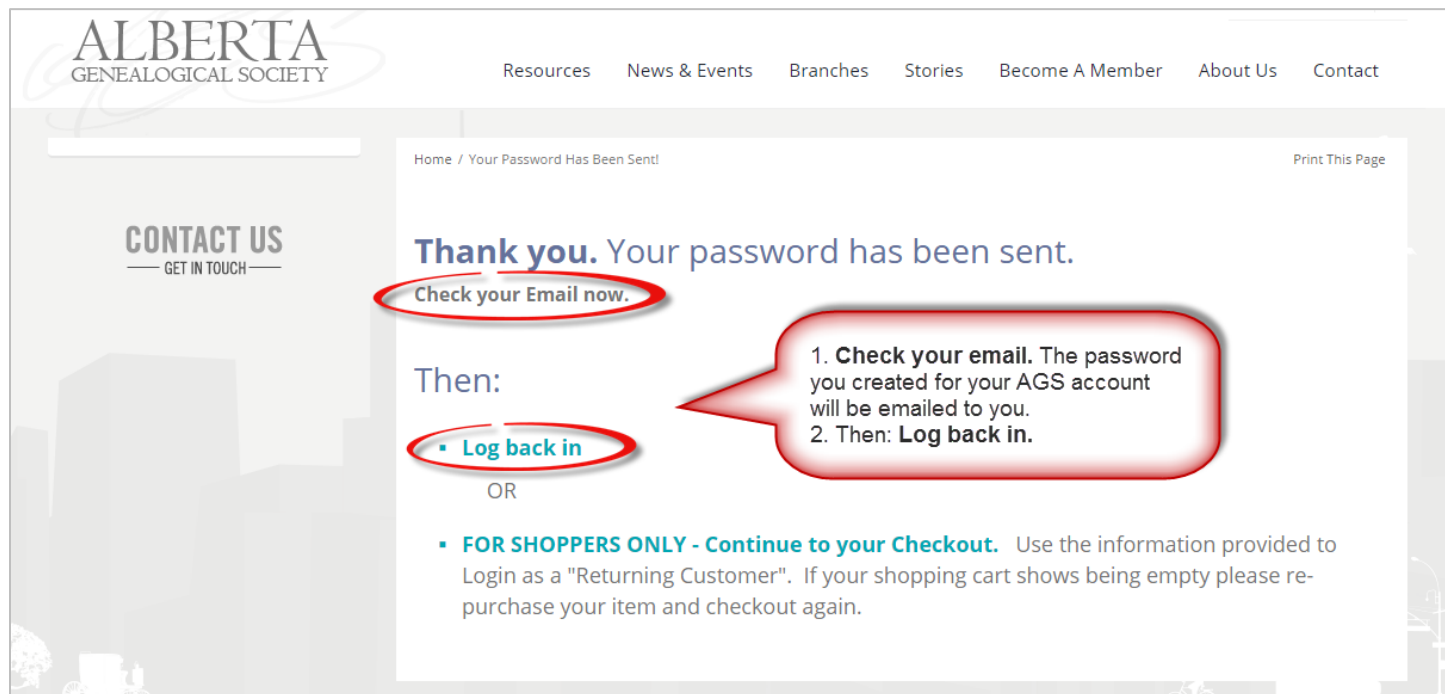
If you cannot remember the email used to create your account, please [Contact us](#) directly.
 After hours, you can email [AGS Communications](#) or the [Webmaster](#).

Email Address:

If you cannot recall your email, do the following:

1. click on **Contact**. This will redirect you to the AGS contact information on the website.
2. Contact [AGS Communications](#) (anytime)
3. Contact the [AGS Webmaster](#) (after hours)

Step 3: Check your email, your webmail spam or junk filter. Log back in.



Options: Did you receive your password? If not, and the problem is still unresolved in 2–7 minutes, then do the following:

- 1) **Call** the AGS Office at 780.423.8902 (Tue-Thu, 9am to 3pm)
- 2) **Email:** AGS Office at agsoffice@abgenealogy.ca

All hours:

- 3) **Email:** AGS Communications at communications@abgenealogy.ca
- 4) **Email:** the Webmaster at webmaster@abgenealogy.ca

One of us will review your PROFILE and reply with a solution to the problem. We can also send a temporary password to your email. You can change your password after you log back in.